

# The CBH 4-1-1

*Your monthly resource that helps you stay informed on what's going on in the Consolidated Burger Holdings, LLC community*

*December 2020*

*Volume 1, Issue 10*

## HAPPY HOLIDAYS!!



### Inside:

- **Huge Order...no problem**
- **McLamore Booklet Sale Winners**
- **Paycor Document Acknowledgements...Yes, Again!!**
  - **More Trivia**
  - **More "King of the Hill"**
  - **...much, much more**

# The CBH 4-1-1

## IN THE NEWS

### Crestview Store Tackles Monumental Order!!!

**CRESTVIEW, FL** – Picture this. It's a typical Wednesday morning in December and you're the GM of a Burger King restaurant in Crestview, FL. Nothing out of the ordinary, but then at 6:30AM, the telephone rings. Such was the case for GM John Busbee and his team at store 13238.

On this day, it was FedEx calling Burger King. And the order? 450 breakfast sandwiches!!!!

John and his team, Richard Scott and Alyssa Huggins hunkered down and challenge accepted; challenge conquered!!!



# The CBH 4-1-1

## McLamore Booklet Drive Produces Big Results

**DESTIN, FL** – The first round of the McLamore Coupon Booklet Sales Drive is over and the stores that locked down the top three spots did so with a flourish.

Each store not only did so for a great cause, but also took home a nice gift card for their efforts.

In the top spot was store 47 in Lake Worth, FL. GM Michael Marquez and his team sold 5,790 books. They earned their way to a \$300.00 gift card.

Right on their heels was GM Teresa Holt and her team at store 89 in Boca Raton, FL. The Boca team knocked out 5,647 books sold. Team 89 was good for the top spot in the Southeast Region for BK as of 11/15 before being overtaken by Michael and his crew. A \$200.00 gift card went to that Teresa's team, none the less.

Not to be outdone, was GM Cat Stanaland at store 6621 in Defuniak Springs, FL. Team 6621 came in at 2,174 books sold, good for a \$100.00 gift card. This was good for first place in CBA.

Don't forget, you have another opportunity to win since the "Second Chance Contest" started on December 18 and runs until December 31.

The rules are simple. The most coupon books sold wins.

Here's how to do it.

The Non-traditional stores, such as those in malls and Walmarts, will compete against each other. The top three spots receiving a gift card appropriate to the place where they finished.

The competition structure the same for restaurants whose sales are under \$20k a week and those restaurants whose sales are OVER \$20k a week, respectively.

If you're out of books, reach out to your Area Coach and make sure to use the same key on Sicom as before.

Updated results will be communicated periodically.

**GOOD LUCK EVERYONE!!!**

# The CBH 4-1-1

## **Paycor Document Acknowledgement..Reboot**

**DESTIN, FL** – On Dec. 9, you received an email alerting you that Paycor sent to everyone "Acknowledge Document" emails along with the title of the document.

The reason for the "déjà vu" project was that due to a technical glitch, we had to "reboot" the Document Acknowledgment process that we went through a few weeks ago.

What this will again entail, is EVERY active employee must go through the electronic signature process of each document.

**The deadline for these documents to be electronically signed by all active employees is no later than noon on Thursday, December 31, 2020.**

For the field, the RVPs and Area Coaches will be receiving periodic updates from now until the deadline.

We ask for and appreciate your patience, cooperation, and compliance as we know this may be inconvenient for some of you. Most importantly, thank you all for what you do every day.

# The CBH 4-1-1



Starting with the week ending 11/29/20, here are the respective leaders in each category.

#### Highest Comp Sales over Last Year

1. 2036 - Jermaine Johnson 63.3 %

#### Highest Actual Sales

1. 17461 - Gloria Cerrato \$35,804

#### Highest SPLH

1. 17646 - Alba Reyes \$61.43

#### Lowest Food Cost Variance

1. 22030 - Rolando Ramirez .29 %

### Week Ending - 12/06

#### Highest Comp Sales over Last Year

1. 2036 - Jermaine Johnson 61.9 %

#### Actual Sales

1. 17461 - Gloria Cerrato \$43,161

#### Highest SPLH

1. 3697 - Sabrina Kemp \$62.68

#### Lowest Food Cost Variance

1. 19206 - Erminda Henshesmoore .02 %

*Continued on page 6*

# The CBH 4-1-1

Continued from page 5

## Week Ending - 12/13

### Highest Comp Sales over Last Year

1.	2036	Jermaine Johnson	49.5 %
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### Highest Actual Sales

1.	17461	Gloria Cerrato	\$41,711
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### Highest SPLH

1.	5766	Jillian Campbell	\$64.65
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### Lowest Food Cost Variance

1.	21865	Kristi Copeland	.17 %
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## Week Ending – 12/20

### Highest Comp Sales over Last Year

1.	2036	- Jermaine Johnson	52.7 %
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### Highest Actual Sales

1.	17461	- Gloria Cerrato	\$42,733
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### Highest SPLH

1.	3697	- Sabrina Kemp	\$59.89
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### Lowest Food Cost variance

1.	16406	- Peter Russ	.25 %
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# The CBH 4-1-1

## FRIENDS AND NEIGHBORS



## CBH ANNIVERSARIES

So very often we all get caught up in the events of the day that we forget to acknowledge the hard work and efforts of those around us.

Please join me in extending a very special thank you to those CBH family members with at least one year's service with Burger King and CBH as of  
**December**

Full Name	Department Code + Name	Hire Date	Length of Service
Elysee, Yvrose	47009-Hwy Dixie	12/09/2003	17 years, 0 mos
Sillion, Anne	10688009-Woolbright	12/10/2005	15 years, 0 mos
Dupiton, Ylomene	7697009-West Boca	12/06/2007	13 years, 0 mos
Noel, Smith	82112-Congress & Lake Wort	12/14/2007	13 years, 0 mos
Vireus, Steven	10688010-Woolbright	12/25/2009	11 years, 0 mos
Correa, Heriberto L.	47009-Hwy Dixie	12/28/2013	7 years, 0 mos
Garcia, Julia	3680009-Summit Blvd	12/14/2016	4 years, 0 mos
Ceme, Medjine	2944009-East Boca	12/13/2017	3 years, 0 mos
Lahens, Joanna	10688009-Woolbright	12/27/2017	3 years, 0 mos
Banks, Terrie A.	1000100-CORP	12/17/2018	2 years, 0 mos
Bridge, Trena A.	9333010-Back Beach	12/26/2018	2 years, 0 mos
Dieujuste, Mageline	5766009-Lantana	12/09/2018	2 years, 0 mos
Jackson, Connie L.	53010-Palm Beach Lakes	12/28/2018	2 years, 0 mos
Miller, Tyshawn	6288010-N. Monroe	12/24/2018	2 years, 0 mos
Thomas, Shawnique	6288009-N. Monroe	12/10/2018	2 years, 0 mos

*Continued of page 8*

# The CBH 4-1-1

*Continued from page 7*

<b>Full Name</b>	<b>Department Code + Name</b>	<b>Hire Date</b>	<b>Length of Service</b>
Atkinson, Elizabeth B.	11692009-Blountstown	12/04/2019	1 years, 0 mos
Atkinson, Xavier S.	21865009-Tennessee WM	12/15/2019	1 years, 0 mos
Beaman, Amanda E.	1684010-James Lee Blvd	12/09/2019	1 years, 0 mos
Grant, Tierra G.	2526009-Thomasville	12/10/2019	1 years, 0 mos
Grooms, Byron C.	16406009-Thomas Dr	12/19/2019	1 years, 0 mos
lester, tyrese	307009-Ashley St	12/19/2019	1 years, 0 mos
Mendez-Diaz, Stephen	2944009-East Boca	12/28/2019	1 years, 0 mos
mesidor, stevenson	59009-Okeechobee East	12/31/2019	1 years, 0 mos
moril, wendy	22029009-PSL Walmart	12/04/2019	1 years, 0 mos
Tundidor, Melani	17646009-Tarpon Bay	12/10/2019	1 years, 0 mos
Wright, Antwon D.	6289009-Quincy	12/26/2019	1 years, 0 mos
Zamor, Rebecca	22030009-Naples Walmart	12/02/2019	1 years, 0 mos



# The CBH 4-1-1

## CBH Lifestyle



Look who got noticed doing what it takes to do the job right!!!

**These are employees who received kudos from customers  
for exemplifying why we do what we do:**

**Janet**

**002087 - 2626 South Monroe St.**

***Customer's Comments:***

Janet gave me nice, easy quick service everything was good

**Ashlyn**

**014532 - 2247 Highway 71**

***Customer's Comments:***

Took care of food well. Overall service was great.

**Martine**

**022029 - 10855 S Us Highway 1**

***Customer's Comments:***

She was friendly and welcomed customer with a smile

*Continued on page 10*

# The CBH 4-1-1

*Continued from page 9*

**MEL**  
**005641 - 1301 East Park Avenue**

***Customer's Comments:***

She was very bubbly and acted like she really really wanted to be there. She put a smile on my face as I was just coming from the hospital where my husband is having surgery.

**Britt**  
**009467 - 1698 Main Street**

***Customer's Comments:***

The young lady who took our order was so polite! She repeated it back to us as it was a large order. Then when we got to the window she said it would be a moment on fries. Our food was hot fresh and awesome! Great job!**Jasmine**

**Biasni**  
**011109 - 6903 Okeechobee Boulevard**

***Customer's Comments:***

She kindly took my order and had the patience to take my order she was a sweetheart.

**Neithin**  
**000082 - 3796 Congress Ave. South**

***Customer's Comments:***

He is welcome me while i open the door with a nice smile

Folks, we don't have room to list all the kudos received since last month's issue, but to everyone for what you do every day....**A VERY HEARTFELT....THANK YOU!!!**

# The CBH 4-1-1

## Trivia Corner



It is with a bittersweet appreciation that for the final weeks of 2020, we retire the only three-time trivia winner in the CBH history, Teresa Holt, GM of store 89.

It was Teresa who added to her legacy and knew that the answers to last month's trivia contest were:

- 1 - 1977
- 2 - Puppets
- 3 - Buy \$5.00 worth of burger bucks
- 4= Ramona, Rodney, Randy, and Rhonda
- 5= Different box of tricks

As this is the holiday issue, let's continue the trivia trend toward the "ghosts of holidays past" and the first one who emails all the correct answers to [bbarclay@bk-fl.com](mailto:bbarclay@bk-fl.com) will be declared the winner. The decision of the judges is final and if you Google the answers...shame, shame...everyone knows your name.

In addition to the Corporate team being ineligible to win, an employee may only be allowed three wins in a calendar year.

*Continued on page 12*

# The CBH 4-1-1

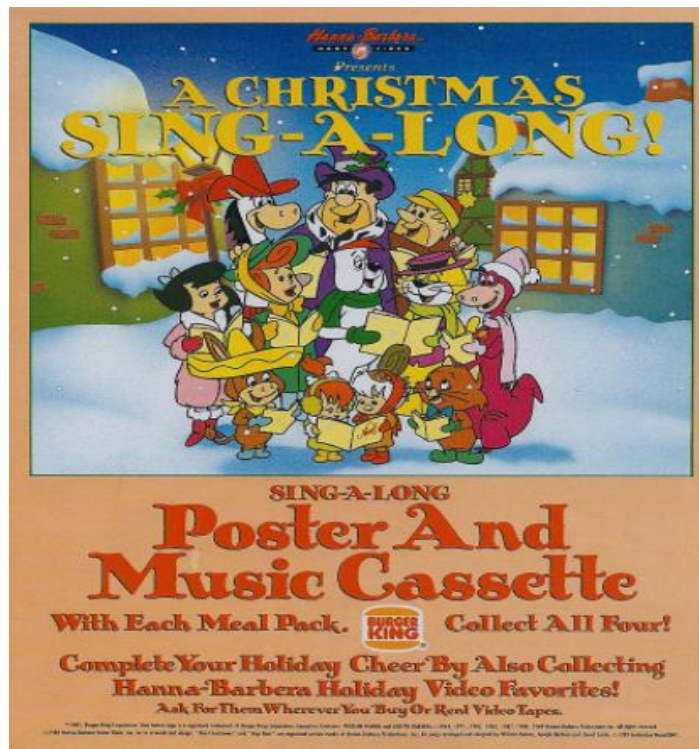
*Continued from page 11*

So without further ado, because there has been plenty of ado already, this month's questions:

**Name each of these sandwiches and the year they were offered during this holiday promotion:**



**Name all the characters in this Burger King Holiday Promotion**



*Continued on page 13*

# The CBH 4-1-1

Continued from page 12

What country offered this “turkey leg” promotion?



What unique holiday phrase went along with this promotion?



Continued on page 14

# The CBH 4-1-1

*Continued from page 13*

**What was the video game tie-in for this holiday promotion?**



**Good Luck!!!**